






02. The said complaint was registered as C.G.No.90/2023-24 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that the complainant registered an application for releasing of agricultural service connection and estimation was sanctioned on 02.01.2024 and demand notice was served to the complainant for payment of estimated amounts and they will release the service connection on receipt of the estimated amounts from the complainant.
03. Heard both the parties through video conferencing.
04. From the written submission of the respondents, it is evident that they have prepared the estimations for release of the service connection on the application of the complainant and accordingly issued demand notice asking the complainant to pay the estimated amounts and now the complainant has to pay the said amounts on which service connection will be released.
05. Considering the facts and circumstances, this complaint is closed directing the respondents to release the service connection on payment of the estimated amount by the complainant, as per the departmental rules in vogue. The same is informed to the husband of the complainant also. No order as to costs.



06. The complainant is informed that if she is aggrieved by the order of the Forum, she may approach the Hon'ble Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot.No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 07<sup>th</sup> day of February'2024.

  
CHAIRPERSON

 Member (Finance)  Member (Technical)  Member (Independent) 7/2/2024

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/ Tirupati.

The Hon'ble Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot No.38, Sriramachandra Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Hyderabad-04.

The Stock file.

